



eTshumelo

NEWSLETTER

Edition 1
JUNE/JULY 2022



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GAUTENG PROVINCE
HUMAN SETTLEMENTS
REPUBLIC OF SOUTH AFRICA

eTshumelo

Edition 1.

June/July 2022



- 1. MEC's Foreword**
- 2. Budget Speech – Land release**
- 3. Gogo Ncediwe gets help**
- 4. New home brings smiles**
- 5. Flipping the FLISP**
- 6. Good riddance to life of misery**
- 7. Journey to a new life**
- 8. Ethics & anti-corruption report**
- 9. Minister Kubayi to empower women**
- 9. Budget Speech (2) & Opinion piece**
- 10. Rental Tribunal info sessions**
- 11. Security of tenure is an obligation**
- 12. Township Economy**
- 13. Stop winter fires**

CONTENTS



EDITORIAL TEAM

Amanda Khoza

Boitumelo Thema

Mary-Jane Sidambe

Luzuko Pongoma

Sithembiso Mkhize

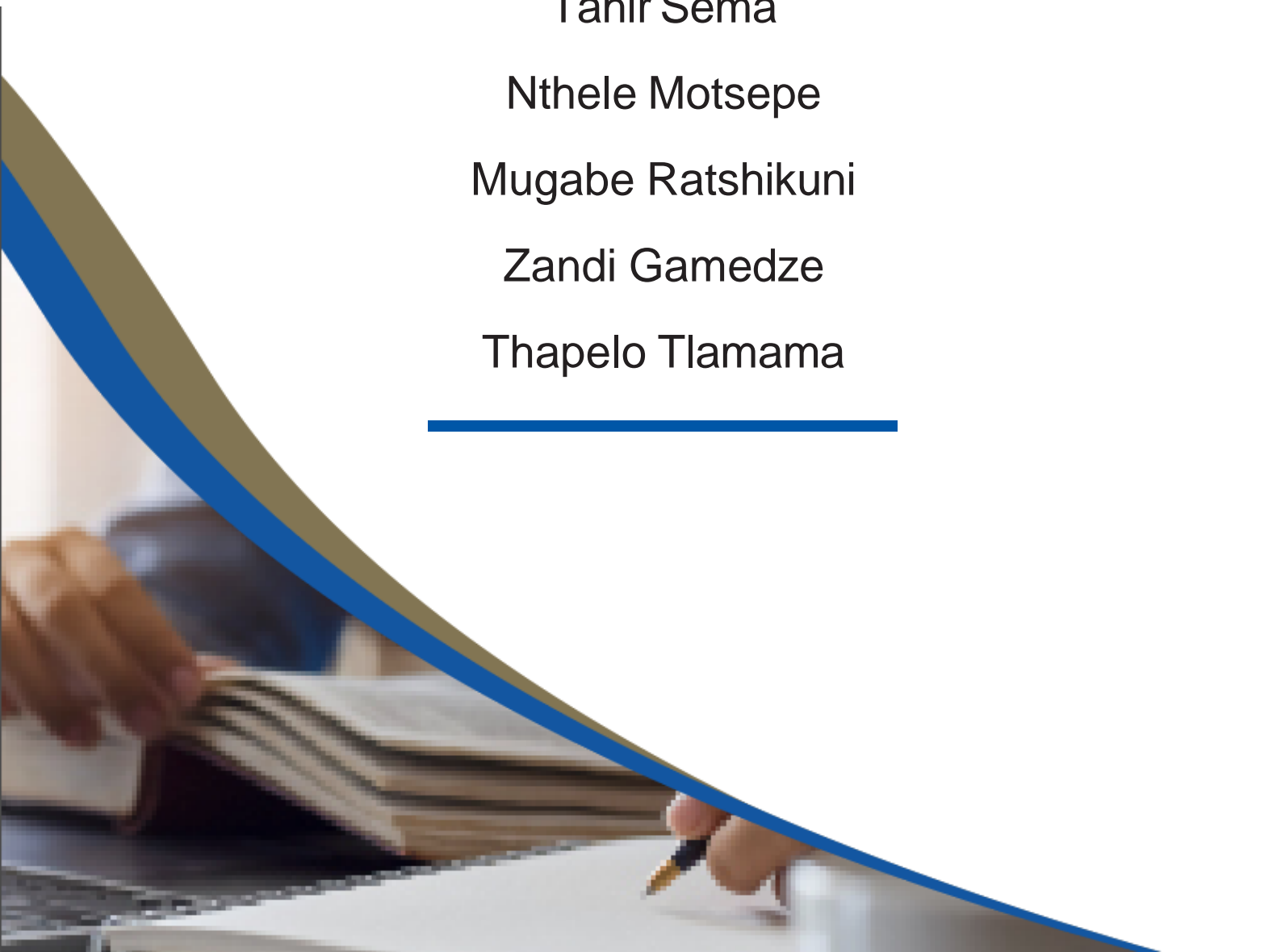
Tahir Sema

Nthele Motsepe

Mugabe Ratshikuni

Zandi Gamedze

Thapelo Tlamama





MEC FOREWORD: Edition 1, 2022

One of the fundamental principles of successful nation-building is the trust between those who are governed and those who govern. Without this trust, the social contract which undergirds all successful societies falls apart and the confidence one has in the government, the state, and its systems and processes begins to wane.

In order to rebuild public confidence in government and state institutions, we need a renewed focus on ethical, clean, accountable, and transparent governance. This can be seen by our commitment to improving audit outcomes and proactively addressing Auditor General findings and implementing recommendations, the roll out of the open tender system, and the requirement that all senior managers within government complete the National School of Government's online ethics course.

The bold steps we have taken and continue to take as a provincial government to deal decisively with corruption and graft are an indicator of our desire to restore public confidence through ethical governance and leadership.

Our quest for ethical governance and leadership within our city region is informed by the following considerations:

- Governing and making decisions to promote public interests
- Decisively deal with and address all conflicts of interests
- Uphold principles of merit in all that we do, whilst advancing the transformation agenda
- Uphold all the ethical guidelines as set out by the Public Service Commission
- Uphold the highest standards of revolutionary morality

In talking about revolutionary morality, let us follow the example of Vietnamese revolutionary leader and former President, Ho Chi Minh, who throughout his leadership of Vietnam always focused on educating and training government leaders and officials in revolutionary morality.

Special importance was placed on the cultivation of a revolutionary moral foundation and the responsibility of being an example to society. Leaders and public officials were expected to be paragons of morality and lifestyle.

This type of expectation goes beyond mere compliance to the form and the letter of the law and places a higher burden on leaders and public servants to lead the way. Corruption, wastefulness, lethargy, and laziness in service to the public was not to be tolerated.

There are a variety of measures we are taking to address ethical issues in governance within the province and deal with this undesirable phenomenon, and we want to assure you of our continued commitment to ethical, clean, accountable, transparent governance within the Gauteng City Region.

Lebogang Maile, MPL
Member of the Executive Council (MEC) Gauteng:
Human Settlements, Urban Planning, Cooperative Governance and Traditional Affairs



MEC BUDGET VOTE: 2022/2023



Land release programme to be accelerated

Luzuko Pongoma

The Gauteng Department of Human Settlements has accelerated its rapid land release programme, which is aimed at giving housing opportunities to people who do not qualify for RDP houses.

Tabling the 2022/2023 financial year, R6 billion budget, MEC for Human Settlements, Urban Planning and Cogta, Lebogang Maile said that detailed planning has commenced and is in progress (engineering, town planning etc.) on 36 938 sites, to enable the release of the identified land parcels with the potential yield of serviced stands, within the next two years.

“Serviced stands that we have acquired to date are 13 041 in total and we have had engagements with the commercial banks, who have expressed an interest in funding beneficiaries for our Ikageleng Rapid Land Release self-build programme,” said Maile.

The MEC said that the Department has entered into an agreement with the Housing Development Agency to act as an implementing entity in order to help the Department fast-track its rapid land release programme.

“Our improved beneficiary management processes should enable us to allocate serviced stands more rapidly, so that qualifying beneficiaries can build for themselves, without waiting on government to deliver housing units to them,” he said.

Maile said the Department’s budget allocation for the 2022/23 financial year is R6.141 billion, which is made up of: R5.141 billion conditional grant and R1 billion equitable share.

He said the conditional grant increases from R4.942 billion in the 2021/22 financial year to R5.141 billion in the 2022/23 financial year. The MEC said the continuous increase of the conditional grant will assist in decreasing the housing backlog, in the implementation of mega projects and also in expediting the rapid land release programme.

Maile said that the budget will be spent on various programmes that include the completion of all abandoned and blocked projects, the redevelopment of hostels to family units, implementation of the upgrading of informal settlements programme (UISP) with a focus on basic services and social facilities, the resuscitation of the Urban Renewal Programmes (URPs), the upscaling of Mega Projects and accelerated implementation of the Rapid Land Release Programme (RLRP).

He said the programme was part of the Department’s three-year plan.



MEC Maile with happy beneficiaries of the Land Release Programme who are ready to build for themselves



Gogo Ncediwe Gets Help From Gauteng Government Sithembiso Mkhize

“Ndincediwe ngurhulumente njenge gama lami.” Loosely translated, this means that “I have been assisted by the government just like my name.” Those were the words of a 69-year-old Gogo Ncediwe Selina Didi after receiving both her house and title deed on the same day.

“I have never heard that we can get a house and a title deed all at the same time. I am very fortunate and excited about today. I feel that my prayers have been answered, now I am a house owner and I have proof of it.” said the teary Gogo.

She has been living in Lindelani informal settlements with her four children for many years since arriving in Gauteng.

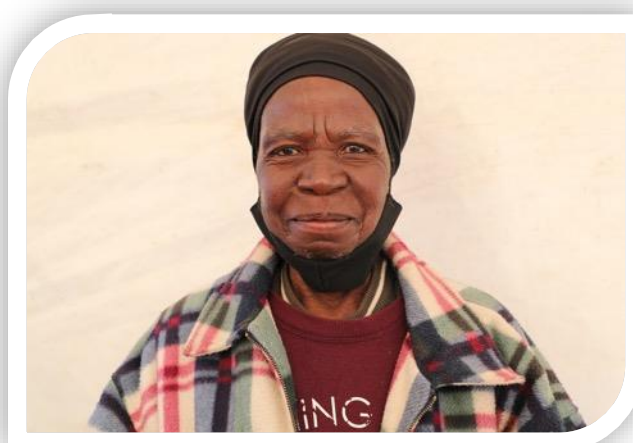
“I am very excited even though I am not in a healthy state. I am happy for my children and my three grandchildren that even if I die tomorrow, they will be left in a comfortable home” she said

She is one of the beneficiaries who attended the housing and title deeds hand-over ceremony hosted by MEC for Human Settlements, Urban Planning and Cooperative Governance and Traditional Affairs, Lebogang Maile at Alliance Ext 5, Ekurhuleni.

Maile said that the government is very pleased with the progress of this project that started in 2019, which is expected to yield more than 1600 stands upon completion. He said the challenge is that there are more than 1800 applicants for this project.

He further said 1500 beneficiaries have been verified and instructed officials to ensure that every single beneficiary who has been verified must be given their stand number.

He said people must be informed about their stands so that they can monitor the progress of their houses and guard them against vandalism.



Left: Ekurhuleni Executive Mayor, Cllr. Tanya Campbell, beneficiary Gogo Ncediwe Didi, MEC for Human Settlements: Lebogang Maile and Ekurhuleni MMC for Housing Cllr. Dino Peterson.



New home brings smiles and tears of joy

Nthele Motsepe

Her teary eyes and a smile said it all. Contorted just as she accepted keys to her new home, these mixed emotions bore mute testimony to the day Maggy Mashiloane's world came crumbling down.

Lats summer, five of her family members died in the aftermath of an early morning raging inferno that enveloped their house in Kirkney, west of the capital Tshwane. She and her two-year old son were the only survivors.

Moved by this, Lebogang Maile, MEC for Human Settlements, Urban Planning and Co-operative Governance and Traditional Affairs, ensured that the unemployed Mashiloane was able to give her deceased relatives a proper sendoff.

Addressing the mourners, Maile also pledged to ensure that Mashiloane (43) and her son would have a house built for them. With the help of ValuMax, a three-bedroom house was concluded and handed to the family within four months.

Smiling through her tears, Mashiloane thanked Maile and the leadership of ValuMax for their kindness. She told us: "I am thankful to get this house, even though it came as a result of tragedy. My son and I will treasure it. It is too early to speak about healing, but with this house, we will treasure the memories of our departed beloved ones."



Maile said making a difference made him feel ecstatic. "Today we are happy that we lived up to the commitment that we made, and thanks for the help that we got from ValuMax for making sure that today became possible... We did not have enough resources to respond to the plight of this family due to a huge housing backlog," he said.

This comes a few months after Maile had helped an Atteridgeville family to receive a similar house after their home was crushed by the Red Ants.

Maile went on: "We want to urge other businesses to act the way ValuMax has done and not just be driven and be obsessed with profits only. We understand that you are in business to make profits, but you should also have a heart and be driven by Ubuntu and plough back into our communities. As soon as we move from here, we must put on our boots and overalls and continue to work hard in finding solutions to the problems facing our people."



MEC Maile hands over new house to Mashiloane, thanks to ValuMax





Flipping FLISP for the greater good Boitumelo Thema

A wider category of families in the “missing middle” can now access a government financial subsidy for property purchases. This is thanks to the revised Finance Linked Subsidy Programme (FLISP) which will now be known as Help Me Buy A House Programme.

Before these changes this subsidy could only assist families, whose monthly income exceeded the maximum income for a ‘Free House’ but did not earn enough to be considered for home loans by the independent banks/lenders. These would have been first time home buyers with household incomes vacillating between R3501 and 15 000.

The new changes, which came into effect from April this year, widened this qualifying criterion to accommodate household incomes of up to R22 000.

Minister of Human Settlements Mmamoloko Kubayi revised the subsidy; delinking it such that it no longer limits the programme to be a mortgage only option. According to Kubayi, the department has now partnered with external role players such as financial institutions, conveyancing attorneys and property developers.

The new partnership grants these role-players access to the Housing Subsidy System (HSS) which will allow them to capture and monitor the progress of applications. FLISP programme was first introduced in 2005.

The approval of the subsidy was always linked to finance in the format of an approved home loan from either one of the major financial institutions.

The amendments mean that a buyer will now be able to qualify for this subsidy when utilising other sources of finance to acquire a property such as:

- The beneficiary’s pension or provident fund loan
- A co-operative or community -based savings schemes, i.e., stokvel
- The government Employees Housing Scheme or Private Sector Employer Assisted Housing Scheme (EAHS)
- An unsecured housing loans
- An Instalment Sale Agreement or Rent to own Agreement
- Permission to Occupy (PTO’s) for Rural area



Good riddance to a life of misery

Luzuko Pongoma

Fast-tracking the allocation of houses to people living with disabilities has brought joy to new homeowners at Riverside View Mega Project.

This is according to Sello Mokgwangkwa who used to live in an informal settlement in Diepsloot who was allocated a house in Riverside View and he said that the house will enable him to enjoy the little things in life.

Mokgwangkwa, 48, is one of the seven elderly and people living with disability that were symbolically allocated houses by MEC for Human Settlements, Urban Planning and Co-operative Governance and Traditional Affairs, Lebogang Maile. Mokgwangkwa, said that life in Diepsloot was difficult for him as someone living with a disability as he does not have a leg.

"I was always worried about my artificial leg. Today, I am happy, I will be able to go to a toilet in the house and not have to think of or fear criminals outside. It was hard for me to wake up at night and go to the toilet. I used a bucket at night because I would take off my prosthetic leg. I thank our government that today they gave us a house. Today, everything will happen in the house. Thank you," he said.

Mokgwangkwa said he was also going to fetch his wife and children in Limpopo to come stay with him in his new house. "I left them in Limpopo because I thought life in Diepsloot was dangerous. Today, they'll get in a taxi and come here. They will now live with me," he said.

For Helen Motsai, 70, who recently had a leg amputated the move to Riverside View could not have come at a better time.

Motsai said that she was happy to receive her house and it will make her movement easier and her life better.



A former domestic worker has vowed to use her skills to keep her new home forever fresh. Lerato Mahlekela, 56, is one of the beneficiaries who were allocated houses at the Riverside View Mega Project.

Mahlekela, said that she started living in a shack in Diepsloot in year 2000 and applied for an RDP house in 2003. She left the area when she got a job as a live-in domestic worker. "I sold my shack to a person who needed a place to stay, because we lived as a community that supports each other in the area," she said.

Mahlekela said that after her employment ended, she returned to Diepsloot to rent in a shack. "I promise that my house will be a small heaven. For years my work was to ensure that other people's houses were clean. I am now going to ensure that my house is forever clean and fresh," she said.

"It is no longer a dream, it is no longer a promise, it is not lie, I now have keys to my house," she said, and thanked the government for allocating her a house and urged those on the waiting list to be patient.

Mahlekela said that she was going to share her new house with her son



Official Gladwill Mfuloane assisting Helen Motsai into her new home at Riverside View.

Watch the video of Mr Mokgwangkwa on our YouTube channel <https://www.youtube.com/watch?v=iG4esjvRF7A>



Journey to a new life at Riverside View eTshumelo



Photography By: Amanda Khoza



Frans and Sarah Matshidi, moved from their shack at Diepsloot informal settlements to their new home in Riverside View, expressed their joy. The couple said that life in an informal settlement was difficult especially on rainy days as their shack would get flooded.



Journey to a new life at Riverside View eTshumelo



Photography By: Amanda Khoza



The Gauteng Department of Human Settlements will handover a total of 1528 houses in Riverside View until the end of July and more than 373 title deeds will also be handed over to deserving beneficiaries.

Riverside View is part of the Departments Mega Human Settlements projects spearheaded by the Gauteng Government. This project will yield no less than 15000 houses upon completion.





Financial disclosure strategy Sithembiso Mkhize

Efforts are afoot to restore public confidence in the Gauteng Government.

One step closer is by getting employees to declare their financial interest to avoid conflict of interest between the state and its employees in line with Batho Pele Principles of openness and transparency.

The Public Service Regulations (2016), require all senior, middle, and entry level management members to submit their financial disclosure forms on an annual basis.

Provincial departments have made a concerted effort to achieve 100% SMS financial disclosure as per the commitment of the 5th and 6th administration.

In giving effect to the Public Service Regulations (2016), government issued an instruction to include other designated categories of employees to disclose their financial interests.

This meant designating the Assistant Directors and employees earning an equivalent of salary level 9 and 10 through the Occupational Specific Dispensation (OSD) to also comply by prescribing a date.

Through a designated Ethics Officer, the Department of Human Settlements will ensure compliance by all designated categories of employees.

(i) The section 30 of the Public Service Act states that no employee shall perform or engage himself or herself to perform remunerative work outside his or her employment in the relevant department, except with the written permission of the executive authority of the department.

(ii) Regulation 13 (i) (PSR, 2016) also states that an employee shall, if he or she has permission in terms of Section 30 of the Act to perform outside remunerative work, perform such work not during official work hours and official equipment or state resources may not be used for such work.

These regulations ensure that there is no possible, perceived, or potential conflict of interest that may arise because of employee undertaking other remunerative work, amongst others, that will negatively impact service delivery and compromise the employee concerned.

GAUTENG ETHICS &
ANTI-CORRUPTION

GAUTENG PROVINCIAL GOVERNMENT

**THE STATE OF
ETHICS, INTEGRITY
MANAGEMENT SYSTEMS,
AND ANTI-CORRUPTION
STRATEGY IN GAUTENG**





Empowerment of women entrepreneurs in human settlements to be increased

Amanda Khoza



The Department of Human Settlements is set to increase the pace of empowerment of women entrepreneurs in the housing space.

Minister Mmamoloko Kubayi speaking at the COSATU Inaugural Gender Conference, held in Tshwane recently, said the Department has approved a procurement framework on its grants to include women, youth and people living with disabilities.

“More broadly, women participation in all aspects of the recovery has to be increased so that we can also increase the share of women employed in the formal sector from the current level of just over 40%,” she said.

“The speed with which we improve the economic fortunes of the previously disadvantaged will also determine the pace in which we can implement spatial transformation. This is because the creation of decent and sustainable human settlements is inextricably linked to access to sustainable economic opportunities,” said Kubayi.

Minister Kubayi noted that in the Department, the demand for housing includes BNG (Breaking New Ground formerly known as RDP), which is mainly for indigent households and social housing for the missing middle or those who cannot get a bond in a bank but do not qualify for BNG houses.

“With poor economic performance, the demand for BNG rises very fast. What is desirable is for the demand for social housing to increase so that money from the fiscus spent on housing can be reduced or redirected to other social protection programmes,” she said.

The Department will be changing the Norms and Standards in relation to the creation of sustainable human settlements to make these settlements more inclusive by improving access and affordability. In this regard, the human settlements of the future will include GBV centres that will cater for victims of gender-based violence.

She pointed out that the Department has been at pains in responding to issues that are raised by the Chapter 9 institutions (SAHRC and CGE) regarding the issue of special housing needs and gender-based violence.

“Women have been affected by this scourge without a solution. We are refocusing our policies to ensure that there is provision for the vulnerable groups of the society and some form of special housing need and or a second level housing,” said Kubayi.

This policy when approved will assist by providing shelter to the vulnerable groups, including the victims of gender-based violence and enable them to begin to live meaningful lives that would be free from abuse.



MEC BUDGET VOTE: 2022/2023

Influx into Gauteng causes a housing burden

Mary-Jane Sidambe

The influx of more than 300 000 people into Gauteng places a huge burden on the Department as people seek housing in the province.

MEC for Human Settlements, Lebogang Maile, said that this affects the entire housing sector with more than a million people not being able to be catered for, within a limited human settlements budget and the other competing priorities that government is perpetually confronted with.



“This growing housing backlog also contributes to rising informality within our city region and all the socio-economic challenges that are a direct result of that. In spite of all these challenges, the provincial government continues to work at refining its internal processes and approach to human settlements delivery as well as implementing change management in order to be more effective and expeditious in delivering houses to the people of Gauteng,” said Maile.

“We are implementing a revised housing allocations policy as well as a re-engineered beneficiary management plan as part of our efforts to reduce the housing backlog and accelerate the delivery of completed houses along with title deeds to an increasingly impatient and agitated citizenry,” he said.



Opinion piece

Nthele Motsepe

MEC Lebogang Maile’s brilliance and salutary knack need no introduction. And the allure was, once again, in full display during the delivery of the 2022/23 budget vote at the Gauteng legislative chambers.

As he rose to speak, one could see members of the opposition parties suddenly sit upright with penetrating attentiveness. Not even the honorable members, who are sometimes dishonorable for dosing off to sleep, could afford to blink. As we all quaffed from the fountain of Human Settlements knowledge, it was clear that Maile had even the opposition benchers eating straight out of his palms.

Even the most esoteric and complex budget elements were simplified and summarized for those of us who may or may not own the lukewarm IQs. It is clear that if one migrated to Jupiter or Mars for an extended period, one would not be able to recognize the province’s landscape upon return.

In the fullness of time, the tapestry of the Gauteng City Region would no longer resemble the apartheid spatial planning with ethno-linguistic and racial cleavages as a defining feature.

Louis Botha, the apartheid time prime minister, would return to find that the province has been interlaced into a mixture of mega human settlements, thanks to the department’s spatial transformation agenda and the visionary leadership. He of the bullfrog eyes would be blinded by the planned 11 423 housing to be delivered in 2022/23 financial year, 11 646 housing units in the 2023/24 financial year and 12 302 housing units in the 2024/25 financial year.

Many lives would have been bettered by the accelerated delivery of title deeds, bulk infrastructure, and the Rapid Land Release Program which will see the 36 938 sites being transformed into serviced stands. As Maile leads this vision, our individuals and collective duties as civil servants is to live by the oft-quoted mantra “all hands-on deck.”





Rental Housing Tribunal held public information sessions Luzuko Pongoma

The Department of Human Settlements seeks harmony in the rental space so that it can attract more investment. This was said by Advocate Khwezi Ngwenya, head of legal at the Department of Human Settlements, during the Rental Housing Regulations public information session held in Tshwane and Ekurhuleni.

The objectives of the Regulations are to give effect to the commencement of the Rental Housing Amendment Act 35 of 2014 and its legislative provisions, to outline procedures applicable in lodging of the complaints with the Rental Housing Tribunal and to standardise processes, procedures, and proceedings across Rental Housing Tribunals in Provinces. The Regulations also aim to provide clarity, uniformity and certainty on the legislative provisions as contained in the Act; and set-out the administrative processes and procedures towards the implementation of the Act.

Ngwenya noted that rental housing was a crucial form of tenure and an investment for individuals and groups. “If we do not protect this economic space, which also contributes to the economy of the republic, we will find ourselves in a difficult space.” In addition, Ngwenya said that there was a high demand for rentals because of migration patterns and that there was a trend around the world of young people who preferred to rent property than to own it.

Gauteng Rental Housing Tribunal Chairperson Advocate Brenda Madumise noted that the new regulations pushed for an email as a form of service so that people do not deny being served subpoenas by the Tribunal. Madumise said, lease agreements were important in ensuring that parties are aware of their responsibilities pertaining to the use of the property.

She said a written lease assists when a dispute arises, as the Tribunal is able to adjudicate in a just and equitation manner. “There has been a tendency to ignore tribunal subpoenas because people think that we do not have teeth. I can assure you the tribunal has teeth and has been successful in a number of cases against tenants and landlords,” she said.

She said once the tribunal makes a ruling, it is enforceable by law through the Magistrate Court. Non-compliance could lead to a sheriff attaching personal belongings of the transgressor. Madumise said the tribunal is empowered to issue a contempt order to those who do not abide by its ruling which could lead to jail time or a fine.



Advocate Khwezi Ngwenya (Right), Rental Tribunal official Betty Kgobe (Middle), and Advocate Brenda Madumise (Left)



Security of tenure is an obligation

Sithembiso Mkhize



MEC Maile has warned communities against using title deeds to secure loans from loan-sharks. “We have a plan of action to address problems that are faced by communities, as we are giving people houses and title deeds. There are people who are looking for jobs, in need of food, kids struggling to get to universities because their parents can’t afford, somewhere there are bad roads, and we are aware of these problems,” said Maile at Savanna City in Sedibeng Local Municipality.

He went on: “It is for this reason that we urge communities to look after their assets that have been provided by government to alleviate their life challenges. We are obliged by the law to provide security of tenure through the provision of title deeds to deserving beneficiaries in the province.”

The MEC said that prior to issuing title deeds, government looks at the township proclamation. This means that the place that people are staying in must be habitable. It is crucial that people must stay in a place that is suitable for human settlements with all the amenities, like sewerage, roads, schools, electricity, shops et cetera. He said when these amenities are not provided, government cannot declare the township proclaimed and title deeds cannot be issued.

He also said that government was aware of people living in the informal settlements and in need of houses. “We know that there is more work ahead of us to be done, but if you give your title deeds to loan-shark, they will make more money than you owe them,” said Maile as he urged the Savanna City community to keep their title deeds safe.

He went on to issue a stern warning to people who are contemplating selling their houses. “There are people who will, immediately after receiving a house, try to sell or rent it out and go back to informal settlement and that is unacceptable,” he said.

He further said that Gauteng’s population was increasing at a fast pace. “That is why we provide services like Rapid Land Release programme to allow people who can afford to build for themselves to do so. We provide serviced stands with an approved plan by the municipalities. We cannot allow the mushrooming of informal settlements in our Rapid Land Release Programme, hence we give people a period of 5 years to build,” said MEC.





Township economy development bill: A catalyst for change

Nthele Motsepe

Once in full swing, the newly ratified Township Economic Development Bill (TEDB) promises to take township businesses to greater heights.

The TEDB - which was recently passed by a unanimous vote in the Gauteng legislature - will not only ensure formalization of township businesses but provide a regulatory framework enabling entrepreneurs to establish viable and thriving businesses, small enterprises, and co-operatives.

Recently signed into law by Gauteng Premier David Makhura, this legislation will transform and fund township businesses.

According to Parks Tau - MEC for Economic Development, Environment, Agriculture and Rural Development – this legislative framework will address geographical, economic, and social inequalities by opening mainstream economic opportunities to township entrepreneurs.

Hailed as a true catalyst for change, this legislation will ensure that previously disadvantaged suppliers receive the necessary supply development and enterprise development support by mandating the provincial government to dedicate 40% of its procurement spend to township-based enterprises.

Speaking at an event to introduce the new bill at the Diepsloot Youth Centre, Makhura told residents that the TEDB would also assist township entrepreneurs to access government funding.

“We want to revive the township economy across the province in order to minimize the high level of unemployment,” said Makhura.

This will be over and above getting rid of red tape which has always made it difficult for people to start new businesses.

The Bill also makes provisions for the government to lease land to local entrepreneurs through the Rapid Land Release Programme for 99 years for purposes of manufacturing and other business.



Keeping safe from fire this winter

Amanda Khoza

Tips for informal settlements residents this winter.

Informal settlements see a spike in shack fires, as residents rely on open fires, paraffin stoves and heaters to stay warm in winter. It's important to know how to take caution and prevent shack fires.

Here are some safety tips to prevent shack fires:

1. Keep a close eye on paraffin stoves. Don't cook near a window with curtains.
2. Make sure the stove does not fall over, which may cause a fire and burn children.
3. Make sure candles cannot fall over. Don't go to sleep with candles still burning.
4. Never put braziers (imbawula) or coal braai-stands inside your home.
5. Smoking in bed is dangerous.
6. Be careful of discarded cigarette butts.
7. Be aware of the dangers of illegal and faulty electrical connections, which can cause fires.
8. Refill the electrical power generators, paraffin stoves or lamps while still cold.
9. Keep separate buckets handy filled with water and sand, so that you can extinguish different flames easily.
10. Keep combustibles such as flammable liquids, live electrical equipment, commercial cooking equipment and metal at least a meter away from the heat source.

The Department of Human Settlements urge Gauteng residents to contact the emergency services as quickly as possible in the event of a disaster or situation where people might need help.

Remember that caution should be taken by all even those living in RDP houses as well.



PUT A STOP TO WINTER FIRES

Do not overload power strips, too much heat on the plug may cause fire.

EMERGENCY NUMBER: You can call 112 from a cell phone 10177 from landline toll free



GAUTENG PROVINCIAL DISASTER MANAGEMENT CENTRE : Strengthening fire services to improve preparedness and response to fire hazards and disasters.

